

YURIY SHELIAZHENKO, WRITER, PUBLISHER, PREACHER AND LAWYER

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27 April 2016

Mr. Mark Zuckerberg
Facebook, Inc
1 Hacker Way, Menlo Park,
CA 94025, USA (США)

Dear Mr. Zuckerberg:

Facebook continuing to block people for nothing and ignores complaints for unjust moderation. What a shame! After several unsuccessful attempts to ask Facebook service to resolve that problem I have no choice than publicly criticize your company. Maybe my criticism and this letter help me to draw your attention for that situation.

26 April 2016 my account <https://www.facebook.com/ludstvo> was blocked for 7 days, as described in notification, because of some person write abusive message on my wall. It is strange that I can't see what is the message. Why do you block me, if someone else breached community standards?! I can't even reply to private messages of my friends!

It isn't first unfair block of me and my friends. I always respect community standards, I never commit offences and I think that it is very unjust block me for nothing. Moderatorial politics in your social network appears as very authoritarian, it seems that every user can be blocked because of mistake or framing by public relations specialists and security services who know some backdoors of Facebook. If good people stay oppressed by unfair blocking in Facebook, you force us to find or found other, more tolerant social network. So, please, stop blocking my account.

Also I ask you to establish some fair, transparent procedural rules for complaining, blocking and complaining on blocking. In perfect case, it may be public resolving of complaints by some sort of court headed by judges from Facebook staff and elected representatives of community and included jury of representatives of community, random summoned for every proceeding of complain on blocking. That proceedings may take place in public chat with saving transcriptions and evidence files in public archive. So, you can be pioneer of establishing rule of law in social networks or still remain just another authoritarian leader of overmoderated community that push people away and force them to seek alternatives.

Sincerely,

Yuriy Sheliashenko



Yuriy Sheliashenko <shelya.work@gmail.com>

Re: Повідомити про щось на Facebook

Facebook <info+jjs5vsna.aeay2nhhez1qc@support.facebook.com>

27 апреля 2016 г., 12:55

Ответить: Facebook <info+jjs5vsna.aeay2nhhez1qc@support.facebook.com>

Кому: shelya.work@gmail.com

Ні Юрій,

Схоже, що внаслідок блокування Ви не можете використовувати певні функції Facebook. У Facebook діють обмеження для запобігання поведінці, яку інші користувачі вважають негідною або образливою. Просимо Вас зберігати терпіння, доки Ви очікуєте на зняття цього блокування.

Пам'ятайте:

- більшість блокувань є тимчасовими;
- ми не можемо зняти блокування достроково;
- коли Ви знову зможете використовувати цю функцію, Вам варто обмежити або припинити таку поведінку, щоб уникнути повторного блокування.

Щоб отримати додаткову інформацію про положення політики Facebook, ознайомтеся зі Стандартами спільноти Facebook:

<https://www.facebook.com/communitystandards>Перегляньте нові повідомлення від служби підтримки: <https://fb.me/2a6CbmYrSRBy4T6>

Дякуємо,

Nina
Community operations
Facebook

-----Original Message-----

From: shelya.work@gmail.com

To:

Subject: Повідомити про щось на Facebook

What best describes the issue you want to report?: Other

Do you have a Facebook account?: Yes

Are you blocked from seeing the content (ex: photo, comment, post) you want to report?: Yes

Links (URLs) to the content: <https://www.facebook.com/ludstvo>

When was this content posted?: 04/25/2016

Description: 26 April 2016 I am blocked for 7 days, as noted in notification, because of some person write abusive message on my wall. It is strange that I can't see what is the message. Why you block me if someone else offended community standarts?! Please, remove block. Also I ask you to establish some fair, transparent procedural rules for complaining, blocking and complaining on blocking. I always respect community standarts, I never commit offences and I think that it is very unjust block me for nothing

Your email address: shelya.work@gmail.com

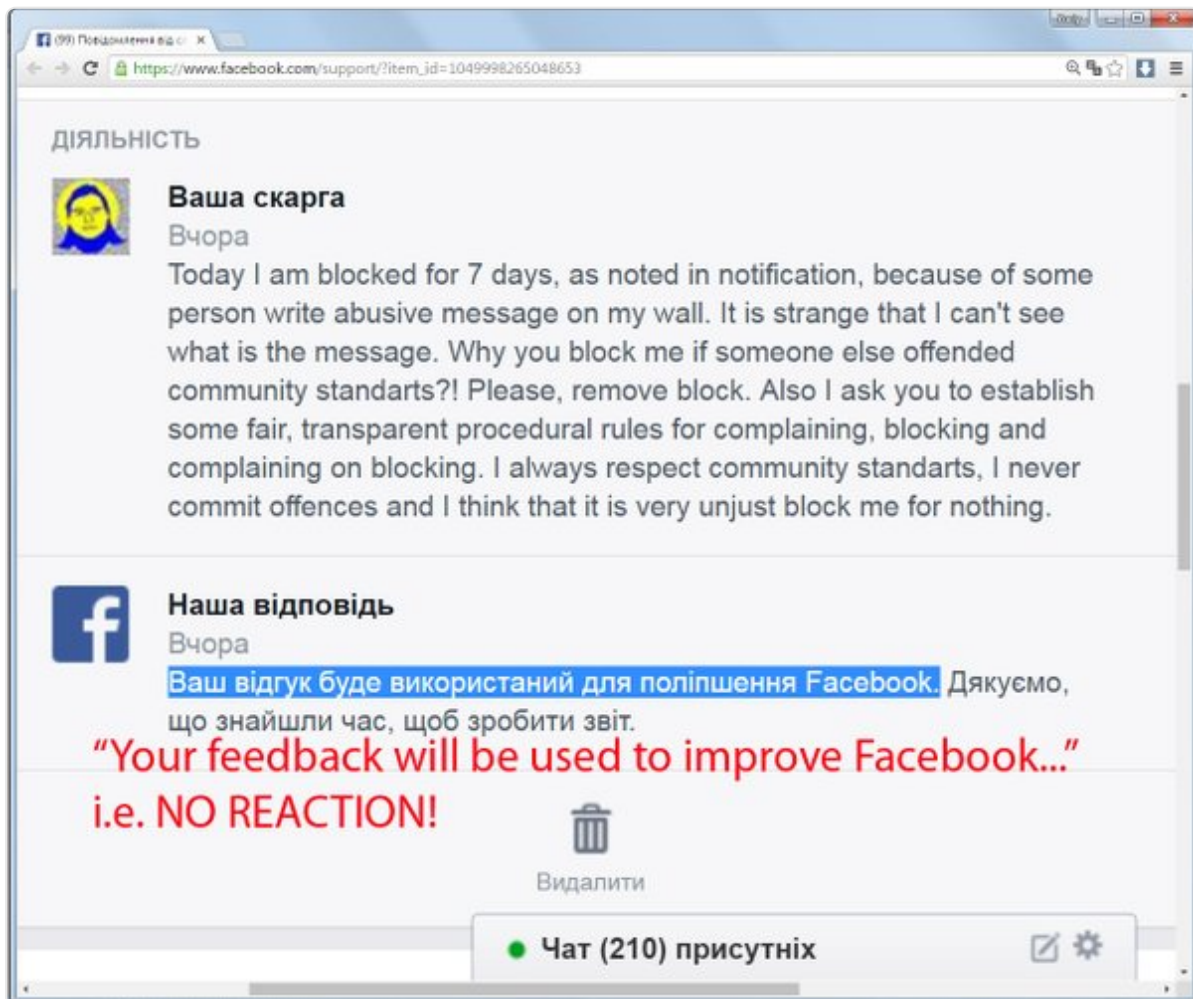
-----End Original Message-----



Юрій Шеляженко

@sheliashenko

#Facebook continuing to #block #people for nothing and ignores #complaints for #unjust #moderation. What a #shame!



7:12 AM - 27 Apr 2016



Reply to @sheliashenko

Trends

#бубуфолловитвсех #Пермь Украина-ЕС Нуланд #сученькаМэриФолловитВсех